

## Newsletter

1st Quarter

May - July 2019

## DFTRA Update

In early June we were told that we wouldn't be returning to our office. This is obviously disappointing but we are working with DMBC Officers to find a new premises for us to work from.

As much as we continue to help and assist individuals and TRAs, there are obviously challenges that come with being mobile. More travel is necessary in order to meet with people, we are no longer able to print for groups, particularly leaflets. Thankfully the Participation Team have taken over this for the time being. We have also been lucky enough to be able to use the Community Room at Butterfield Court for Board & other meetings which we are very grateful for.

As soon as we are back up and running, we will be sure to let you know!



### Sad news

All at DFTRA were saddened to hear of the passing of a dear friend, Peter Hartshorne. Peter had a long history with Dudley Federation, serving as Board member from 2004 –2007 and returning in 2012 until late 2016. He had been an active member of his community serving as a member of Beacon Hill TRA for many, many years.

We send Peter's family our sincere condolences.

Stay up to date on meetings and events - sign up for FREE email and text alerts

☞ Text your surname, house number and postcode to 07797 870352  
e.g. Brookes, 10, DY1 1HF (initial text will only cost your standard text rate)

or

☎ Call 01384 815168 to sign up to the service

# New Carers Hub opens in Dudley

A new one-stop shop for carers has opened in Dudley.

Dudley Carers Hub, run by Dudley Council provides support, advice and information to carers of all ages living in Dudley Borough.

Lots of people provide practical, personal or emotional support to a family member or friend due to their illness, disability, frailty or addiction. Dudley Carers Hub has been set up to improve the lives of local carers and ensure they receive all of the practical help, advice and support that they need to ease their caring responsibilities.

Support on offer includes things like financial and legal advice, accessing financial help, emotional and wellbeing support, respite services, support planning, social groups, as well as specialist support for young carers and parent carers.

People can pop into the hub or call to find out how the service can support them with their caring responsibilities and with life outside of the caring role.

Pop into the hub - Wellington Road, Dudley, DY1 1RB (Mon – Fri, 9am-5pm)

Call on 01384 818723 - email [carers.network@dudley.gov.uk](mailto:carers.network@dudley.gov.uk) - visit [www.dudley.gov.uk/carers](http://www.dudley.gov.uk/carers)

## Free Financial Capability Training for Volunteers

Does your organisation have volunteers who would benefit from attending training in financial capability?

Black Country Housing Group launched a new project in March called Skills Rich. The project, which is funded through the National Lottery Community Fund, aims to provide lasting and sustainable improvement in people's financial capability within local communities and address the root causes of social problems through the reduction of poverty.

By the end of March 2022 the service aims to engage 100 volunteers over the age of 55 within organisations where they can provide a valuable service to customers by helping them to improve their financial capability.

By offering training and access to a comprehensive range of resources and support, trained volunteers will be well placed to offer information and guidance to help individuals understand how to budget and use more appropriate financial services. Once trained, volunteers will support clients to manage their money more effectively and become financially better off, which in turn should reduce any likelihood of them incurring debts and falling into poverty.

They are flexible on where we can offer the training so it can either be in-house or they can look at a suitable local venue.

For further information please contact Katy McAllister, Project Administrator, Black Country Start, 0121 561 1969 [Katy.McAllister@bchg.co.uk](mailto:Katy.McAllister@bchg.co.uk). Black Country Housing Group Ltd, Blackheath B65 0EE.

**Dudley Federation of Tenants and Residents Associations**  
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