

Newsletter



2019/20 3rd Quarter
November 2019 to January 2020

Dudley Federation Update

As we write this, we are awaiting the keys to our new office, we hope to be able to say that we have access by the time we have our final General meeting of 2019!

We are excited about a fresh start in the New Year and look forward to continuing to work with our excellent Tenant and Resident Groups.

DMBC Consultations

There are currently two consultations running that we think will interest our members. The first is the Council Tax Reduction Scheme consultation which is open until 12th January 2020.

The second consultation runs until January 29th 2020 and gives you the chance to have your say on how an extra £7.5million will be spent.

You can find an complete the consultations at dudley.gov.uk, there are also links on the [Dudley Federation Website](#).

Make your home safe for you

Home adaptations for independence



For more details call 0300 555 0055

Adapt your home to meet your mobility needs

The council's Home improvement service offers a complete package to homeowners and private rental tenants to adapt their home to meet their mobility needs.

Things like wetrooms, stairlifts, door widening, handrails and ramps are on offer, often with grants available to fund them. If the Occupational Therapy criteria is met, wetrooms and stairlifts are fully funded.

Stay up to date on meetings and events - sign up for FREE email and text alerts

Online at www.dudley.gov.uk



Text your surname, house number and postcode to 07797 870352
e.g. Brookes, 10, DY1 1HF -(Initial text will only cost your standard text rate)

or

Call 01384 815168 to sign up to the service

DMBC Christmas opening times and emergency contacts

Emergency Contacts

- 🌲 Children's and adult care services emergency duty team 0300 555 8574
- 🌲 Emergency housing repairs 0300 555 8283
- 🌲 Callpay 0300 555 7000
- 🌲 Dudley Council plus 0300 555 2345

Dudley Council Plus

Dudley Council Plus walk-in centre at Castle Street, telephone and online services will be closed 24th to 26th December and 1st January.

Waste Collections

Households will have altered waste and recycling collections between 21st December and 4th January.

Flyers detailing the changes are being delivered to all borough homes in the lead up to Christmas.

Details of the altered collections are also available online:

<https://www.dudley.gov.uk/residents/bins-and-recycling/> or by contacting Dudley Council Plus at dudleycouncilplus@dudley.gov.uk or by calling 0300 555 2345.

Housing services

Offices will close 4.30pm 23rd December and re-open 8am 2nd January.

The Repairs Management Centre will be closed between 24th to 26th December and on 1st January.

Only emergency housing repairs will be undertaken from 24th December through to 1st January inclusive. Please call 0300 555 8283 to report any emergencies on these days 24 hours a day. Use www.dudley.gov.uk to log any non-urgent enquires.

Keep warm in your home this winter

The council's [winter warmth service](#) is open once again, offering help to people living in Dudley Borough to keep their homes affordably warm this winter. A free expert home energy advice visit is on offer where there is lots of support with reducing your energy bills, finding the cheapest tariff, as well as energy discounts. There is also free home insulation and new boilers for qualifying homes.



Keeping older people safe and well this winter

A [Winter Wellbeing campaign](#) aimed at helping older people stay safe and well over the cold, winter months, is running throughout the winter months. It highlights the practical help, support, information and advice on offer from a range council services which are designed to keep older or vulnerable people protected, well and avoiding feeling lonely or isolated.



Dudley Federation will be closed from Friday 20th December until Monday 6th January, please make a note of the emergency numbers above and have a wonderful Christmas, we look forward to seeing you in the New Year!

Dudley Federation of Tenants and Residents Associations

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