

## **Dudley Federation general meeting summary - Thursday 29th June 2023**

There were 11 TRAs represented at this meeting at DY1 Community Centre / on Microsoft Teams.

- Greencare: There will be a lot of changes to Greencare happening in the next few months to make the service more proactive and efficient. A meeting between the Cabinet Member for Highways and Environmental Services and TRAs for groups to ask questions.
- **Tool banks:** These will be available for volunteers to contribute to the maintenance of areas.
- Housing Services: A new community approach has now been launched, the inconsistencies that have been raised around Housing Officer services should improve. Tenant Participation will be re-engaged in line with the Government's Engagement Standards and that it is all about being front facing and getting things done in communities. There will be 'Know Your Neighbourhood, Know Your Communities' information provided digitally and physically which will list the local staff working in each area.
- Dudley Federation office: This will be used as a Community Hub from August. This is part of the new approach mentioned where the borough will be divided into areas which will each have a hub. We will update as we get more information.
- Tenants and Residents Associations: There are still groups who are struggling to find a venue to hold meetings.
- The next general meeting will be on Thursday 28th September Monday 23rd October 2023.