

# Housing and Communities

Getting involved **matters!**

Help us to communicate better with  
**Dudley residents**



# Readers Panel

Being informed about services is one of the biggest issues raised by our residents. So, we need your help to understand how best to communicate with you.

There are many ways in which to communicate...

We need to make sure that the information we provide is clear, easy to understand, and relevant.

So, if you are a Dudley resident...

...you are invited to join our Readers Panel, and share your thoughts about our public information documents, letters, information booklets and newsletters, and comment on the way they are written, making sure we use easy to understand language.

Being part of our Readers Panel is easy. There are no meetings to attend, and documents will be sent to you by email.

We value your voice and want to make sure our service is the best it can be for our residents.

**If you would like more information, or would like to get involved, please contact the Participation Team:**

**Phone: 01384 815168**

**Email: [participation@dudley.gov.uk](mailto:participation@dudley.gov.uk)**