



Dudley Federation

of Tenants and Residents Associations

Newsletter May 2015

DFTRA Update

A satisfaction survey will be sent out to Tenants and Residents Association members on behalf of Dudley Federation (DFTRA) shortly either by email or post so please keep an eye out! You may remember the last one that took place a couple of years ago and the changes that came from the responses that we received. We encourage you to complete the survey - which is anonymous unless you choose to include your information - to let us know what you would like from us over the coming months and where you think improvements can be made. The satisfaction of our members is very important to us and we look forward to hearing your views. A report on the responses will be distributed in the future.

The Dudley Federation Board had the pleasure of meeting the new Chief Housing Officer Mark Rogers over the last couple of weeks. We spent some time taking Mark around the borough to show him some of the issues. He also took part in a board meeting and impressed everyone with his commitment and drive. As a board we are happy that Mark shares our view of encouraging Participation and putting Tenants first and we look forward to working with him in the future.

The next time we send out minutes and agendas for our general meeting we will also be including a nomination form for the Dudley Federation board. Please discuss this with your members and send the form back if you have a nomination. If you would like more information please get in touch.

Phyllis has done it again!

After achieving her black belt in karate last year, DFTRA board member Phyllis Rowley set her sights on her 1st dan and achieved it a few weeks ago! You may have seen an article in a local paper recently, if you missed it type 'Phyllis Rowley Karate' into your preferred search engine, or visit the Dudley Federation Facebook page or website for a link.

Well done Phyllis!

Radio star Stan!

Phyllis wasn't the only one getting a taste of the life of fame recently, Vice Chairperson of Dudley Federation Stan Chance was asked to appear on The Bridge Radio on Saturday 16th May to talk about the Chapel Street Estate and the Celebrations surrounding its' 50th Anniversary.

He did a great job of talking about the estate and promoting the birthday celebrations, well done Stan!

More information on the celebration can be found overleaf.

Stay up to date on meetings - sign up for FREE email and text alerts



Online at www.dudley.gov.uk/housingalerts



Text your surname, house number and postcode to 07797 870352
e.g. Brookes, 10, DY1 1HF (initial text will only cost your standard text rate) OR



Call 01384 815168 to sign up to the service

Happy Birthday Chapel Street Estate!

As you are probably aware, the Chapel Street Estate is the home of Dudley Federation and has been for many years. We were very honoured to be involved in the celebration of the 50th Anniversary of the opening of the first block on the estate.

On the 14th May 1965 Briar Court welcomed it's first residents, 50 years later a ceremony was held with some of the original tenants of the estate as well as Chapel Street Estate TRA. After having some photos taken the guests were invited for afternoon tea at the Nine Locks Community Centre where they chatted about changes on the estate and looked through photos from past to present bringing back some lovely memories.

The event was arranged by the TRA along with the Participation Development Team, local Councillors and Dudley Federation of Tenants and Residents Associations and was the first of many events that are planned so keep checking the TRA's Facebook page at www.facebook.com/ChapelStreetEstateTRA for up to date information on what is happening!




The biggest event will be a fun day which is set to take place at the Nine Locks Community Centre on Saturday 5th September. If you would like to get involved with the planning of this event or any other please contact Karen Worton (Participation Development Officer) on 01384 815168 or email participation@dudley.gov.uk.



Ring and Ride Changes

We have had some queries recently about the changes to the Ring and Ride Service, there is a leaflet available which will be distributed to our TRA groups. It is also available to view online here: www.goo.gl/GULGOk and there are links from our Facebook page and website.

Here is a summary of the improvements:

-  Two dedicated Customer Service Centres have been opened to deal with all passenger bookings following comments that getting through could sometimes be a problem.
-  There will now be a £2 single fare and £4 double fare after 7pm
-  A limited Sunday service is being introduced between 8.30am and 3.30pm for just £2 single and £4 return

The local Dudley number is now **0333 006 6026** and opening times for the booking line are:

Shopping and clubs - call between 9.30am and 10.30am

Any other trips - call between 10.30am and 2.30pm

Dudley Federation of Tenants and Residents Associations
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